



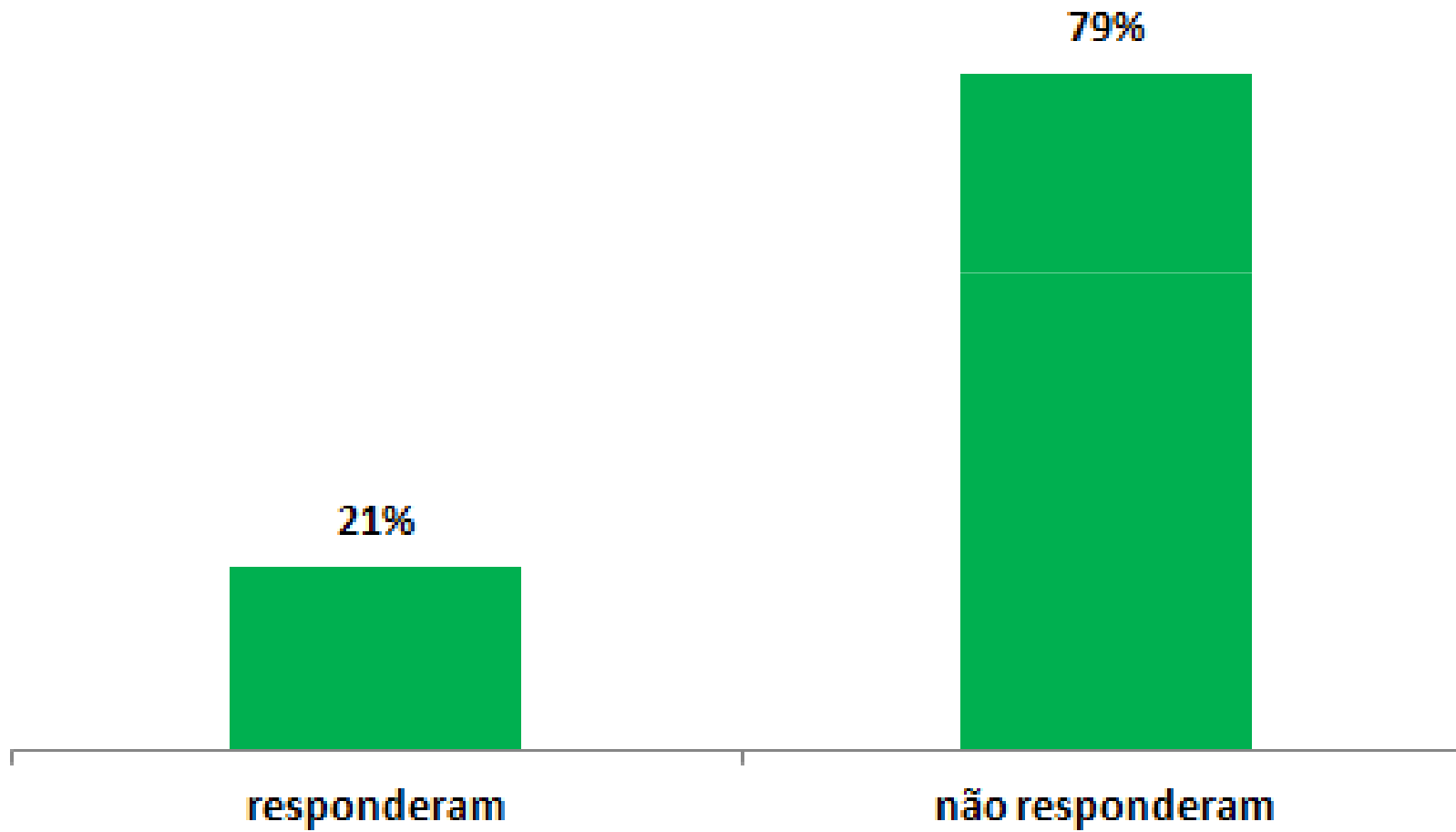
PESQUISA DE SATISFAÇÃO

CONDUZIDA PELA INTERNET



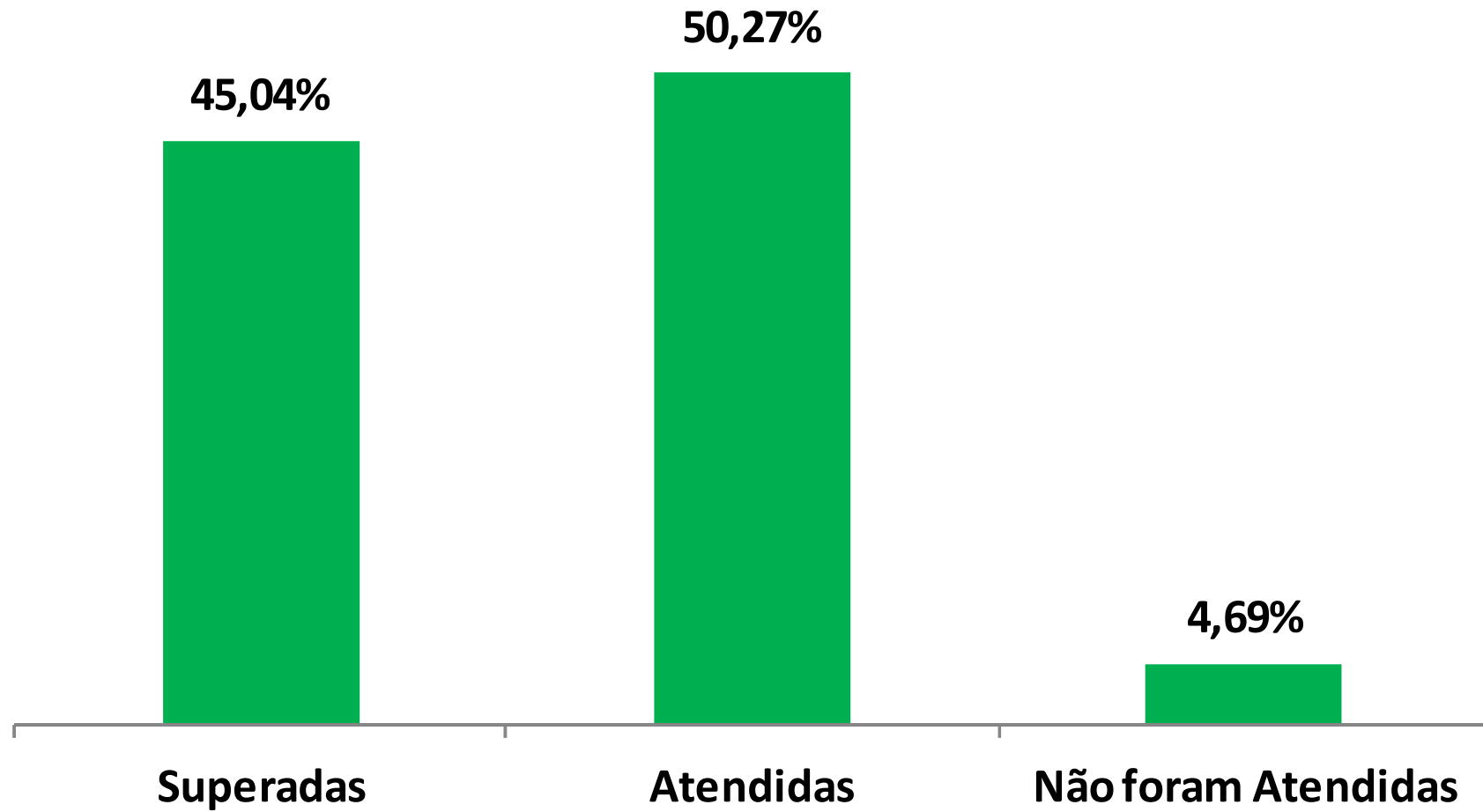


PERCENTUAL DE RESPOSTAS À PESQUISA



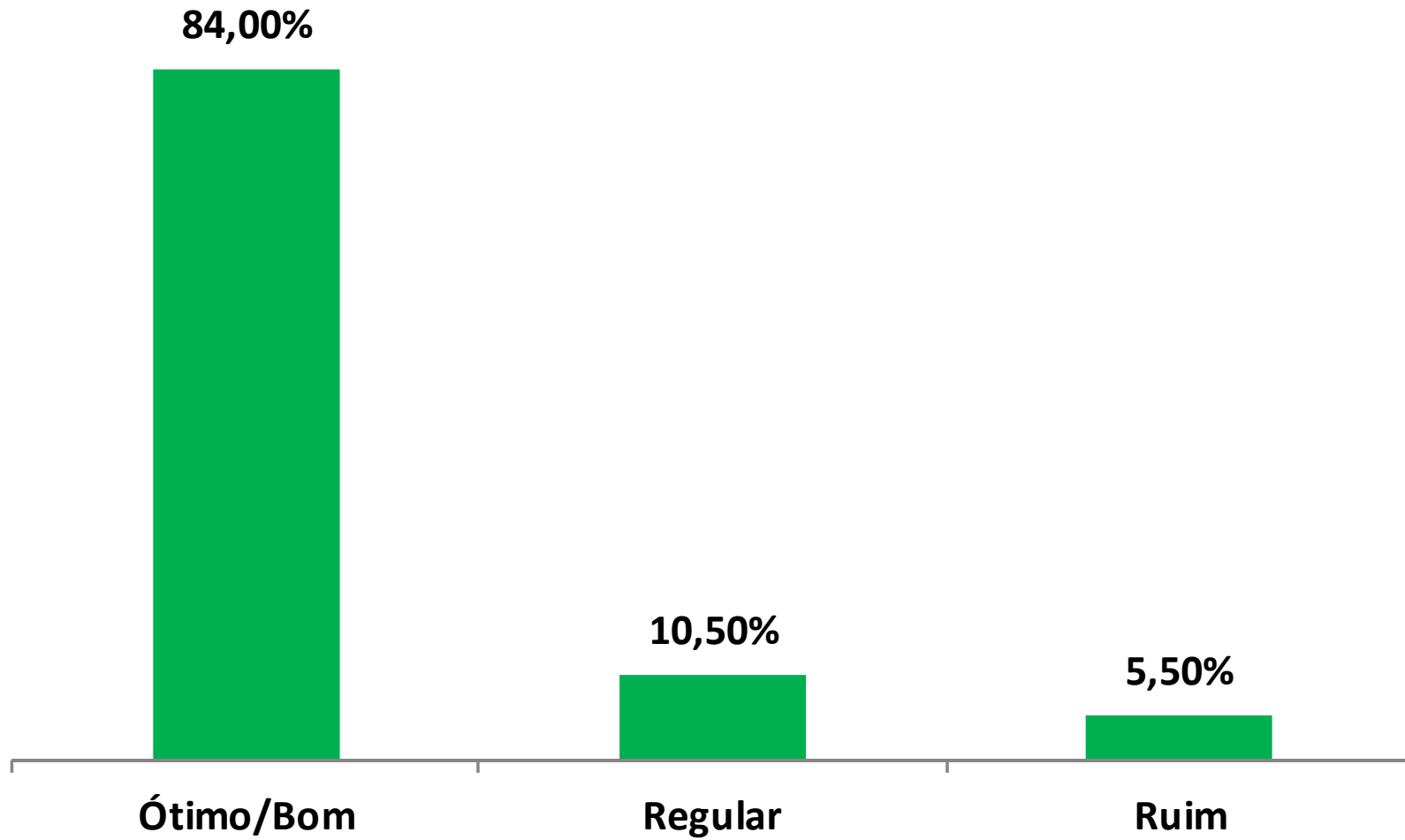


EXPECTATIVAS EM GERAL





AVALIAÇÃO GLOBAL





AVALIAÇÃO POR ITEM

